



Orlando Palm Villas



TERMS & CONDITIONS

1. Online reservations. All bookings and reservations made online via the Internet imply acceptance and agreement to abide by these terms and conditions without exception.

2. Arrival at the property. Any time after 4.00pm local time (unless agreed otherwise). The property must be vacated by 10.00am on the day of departure.

3. Limitation of liability. The management company or owner(s) shall not be held responsible for any loss of enjoyment or extra expense incurred due to any delays or changes to any flights, travel arrangements or any other service beyond their control. They are not responsible for any claims that may be brought against them by any persons booking the villa or any damage to any such person or his/her property as a result of circumstances beyond the control of the owners. The owners shall not be responsible for any failure of services in the villa due to circumstances beyond their control. The management company & owner(s) agree to do everything within their reasonable power to assist guests in the event of a problem, but cannot be held liable for the actions or omissions of other persons or parties.

4. Cancellation. In the event that you cancel your booking, the following charges will apply:

Period to departure cancellation charge:

More than 90 days prior to arrival - loss of deposit

Between 60 and 90 days prior to arrival - 50% of rental charge

Less than 60 days prior to arrival - 100% of rental charge

5. Swimming pools. In the event that guests are unable to use the swimming pool owing to repair or maintenance for a period in excess of 4 days there will be a refund made of 5% of the weekly villa rental charge for each day thereafter that the swimming pool is under such repair or maintenance, subject to the maximum of 25% of the overall villa rental charge. Similarly if swimming pool heat has been paid for but is not available guests will receive a pro rata refund of the cost of pool heating. The Management Company or owners do not accept liability for injury, howsoever caused, as a result of the use of the swimming pool. Pool and Spa temperatures are set by the owners and the management company only. Guests are not permitted to change or interfere with any pool equipment. This does not include spa on / off switches provided within the pool screening which operate the spa. Failure to adhere to these conditions will result in additional charges. These can be for damage, call out charges and for additional gas used. Temperatures will be set at approximately 85° Fahrenheit and 95° Fahrenheit for the pool and spa respectively. A variance in temperature of +3° or -3° is normal. Water may take additional time to heat up in the morning as heaters are not left switched on overnight.

Guests are specifically requested not to allow unsupervised children to use the swimming pool.

6. Security bond. The security bond of \$250 will be returned no later than one month after the end of the holiday rental period, provided that the villa is vacated by the specified time and date and is left in a clean and tidy condition as it was found at the beginning of the rental and any breakages or damage are reported and repaired or replaced

Guests are strongly advised to purchase full health and travel insurance.

7. Pets. Pets are not permitted either inside or outside of any of the villas. Said villas include all villas shown on the Orlando Palm Villas website: www.orlandopalmvillas.com . Guests failing to adhere to this condition will be charged for extra cleaning both inside the property and also in the pool, spa and garden areas. In most cases this charge will exceed the security deposit and additional payments may be required.

Orlando Palm Villas – Luxury Villas in Florida

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David & Diane Bellin: 66 Bridgewater Road, Altrincham, Cheshire, WA14 1LZ - 0161 6130538

Please visit: www.orlandopalmvillas.com or email info@orlandopalmvillas.com